

## TRAVELLING TO TENERIFE

Almost the entire Spanish territory and, therefore, Tenerife, has now passed all of the transition phases leading into the so-called 'new normal', which came into effect on Sunday, June 21st.

From that date onwards, it is now possible to travel to Tenerife without having to carry out any form of quarantine, be it from another Canary Island, any other part of Spain (except those areas that have gone back to a previous phase of de-escalation) or the rest of the countries belonging to the European Union, with the notable exception of Portugal, whose border control remains active until June 30, at the request of the Portuguese authorities.

### **On planes and around the airport:**

- The use of a mask is mandatory, both within airport facilities and on aeroplanes, following the orders given by airport authorities and airlines.
- Each passenger will travel with a preassigned seat number and may be required to offer information regarding personal details, onward location, health and the flight on which they arrived on the island. This information must be held by the company for a minimum of four weeks after the journey.
- The Foreign Health department is using cameras to carry out temperature checks of all international passengers arriving at the island's airports.
- There is a possibility of random temperature controls being carried out on passengers.
- Online check-in is recommended, although it must be born in mind that many airlines are no longer allowing carry-on baggage in the cabin, except for a small bag for personal use that fits under the seat.

### **Holidays in Tenerife**

#### **In general:**

The use of a mask is mandatory for people over six years of age in general public, inside public places and on public transport (airplanes, buses, etc.), whenever the minimum distance of 1.5 metres cannot be respected. Exceptions are when sports are being carried out, when eating and drinking and/or in the case of disability or respiratory disease.

#### **In shops and establishments:**

- Different rules regarding capacity have been set in place to avoid crowds, as well as measures regarding disinfection, prevention and reconditioning in all areas.
- In communal areas, appropriate organisational measures to adopt have been clearly set out in order to avoid crowds and ensure that clients and workers maintain a minimum

interpersonal safety distance of 1.5 metres. If this is not possible, alternative measures will be taken.

### **In accommodation establishments:**

- Each establishment is obliged to have a specific Contingency Plan to reduce and avoid the spread of COVID-19, with the aim of complying with all of the hygiene and cleaning measures that have been reinforced, as well as personnel training.
- Fabric items within rooms have been reduced, and the blankets and pillows that are stored in cupboards must be protected.
- Large gatherings of people should be avoided, and the use of communal areas must be carried out in compliance with the correct interpersonal distances, which has been set at 1.5 metres.
- Entertainment activities will be carried out in the open air, maintaining the correct distances and avoiding the exchange of materials. The same applies to the use of swimming pools.
- In dining areas, hydroalcoholic gels will be positioned at the entrance, tables will be 1.5 metres apart and will be cleaned and disinfected between one group of clients and the next. Items of shared use, such as serviette holders or toothpick dispensers, will be removed.
- Buffets must be separated from customers by the use of a protective screen, offering fresh or pre-prepared products in individual portions, protected from the environment.

### **On means of transport:**

- On all means of transport, be it public or private in the case of rental cars, companies are obliged to comply with specific health and hygiene standards.
- They all must have the maximum allowed capacity clearly visible as well as the measures they have adopted to maintain social distancing.
- Buses will be entered via the rear door and you must follow the seat recommendations if places are not previously assigned.
- Rental cars will be disinfected and used on rotation, meaning that the first car to be handed in will be the last to be used again.

### **On the beach:**

- The interpersonal security distance of 1.5 metres must be maintained at all times, limiting the capacity to 4 square metres per person. Some beaches offer systems for prior reservation.
- Sunbed services must comply with security measures, through the correct cleaning and disinfection between clients. The use of a towel is mandatory.
- Groups of sunbeds must be separated by 2 metres, which ensures the correct safety distance with other people.

- The use of showers and foot washes must be carried out respecting the one-person-at-a-time rule.

### **Restaurant and catering services:**

- The distance of at least 1.5 metres between clients and staff will be encouraged, avoiding crowds.
- Hydroalcoholic gel dispensers will be located at the entrance.
- Between one group of clients and the next, tables will be disinfected and the staff will indicate which one is ready for use.
- The tables will be separated from each other by at least 1.5 metres and waiters will wear a mask during service.
- The use of self-service items such as serviette dispensers, salt and pepper pots or menus is not allowed.

### **Nature tourism**

- Outdoor and nature-based activities are allowed: hiking, cycle tours, paragliding, surfing, wind and kitesurfing, diving, bird-watching, whale-watching, stargazing, etc.
- Companies dedicated to Active Tourism are obliged to comply with all relevant hygiene measures, disinfecting the materials after each use and respecting the safety distance between people. When this is not possible, masks will be used.

### **Culture**

- Parties, festivals and popular events remain currently suspended.
- Guided tours are allowed, without the use of materials such as audio guides or information brochures.
- In the island's theatres and auditoriums, seats must always be previously assigned and only set together in the case of groups who live together.
- In the rest of cases, the safety distance will be upheld.

### **Purchases**

- Shops must adopt the necessary hygiene measures and have reduced their capacity to 75%.
- The use of a mask inside is compulsory, as is the use of hydroalcoholic gel at the entrance.

### **Night-time leisure**

- The use of outdoor tables is now allowed; however, the use of dance floors is still restricted.

**Remember:**

In the event of any symptom that may lead to a suspicion of infection, such as a cough, fever or respiratory distress, the following is recommended:

1. Self-isolation: in a single-occupancy room with a window, keeping the door closed, and, if possible, a separate bathroom. If this is not possible, maintain the safety distance of 2 metres with others at all times and exercise extreme hygiene measures.

2. Call the COVID-19 information telephone helpline set up by the Canarian Government. Dial 900 112 061 if you speak Spanish or 112 to be assisted in English. Depending on your situation, they will inform you about how to proceed.

You can find more information by visiting the Tenerife Tourism Board (Turismo de Tenerife) (<https://www.webtenerife.com/>)