

Additional COVID-19 protection measures at Navarino Dune facilities



Temperature checks at the entrance of the Resort

Navarino Dunes with a total area of 1,300 acres, which houses The Westin Resort Costa Navarino, The Romanos, a Luxury Collection Resort, The Dunes Course golf course, as well as 21 restaurants and other facilities, is a fenced and guarded area. All visitors, employees and suppliers will have their temperatures checked with specialized equipment, upon their entrance.

Medical Center at the Resort

Within the Navarino Dunes facility, a special 24/7 Medical Center will be set up, staffed by hospital and medical staff, and equipped with all the necessary medical equipment to deal with a possible COVID-19 case.

Molecular tests on staff

All personnel will undergo regular molecular tests for COVID-19 detection. Adequate molecular tests will also be available to visitors who wish to be tested, at a reasonable price.

Disinfection – Cleanliness protocols

All National Protocols will be implemented, as well as the new enhanced Marriott International Protocols under the Marriott Cleanliness Council will be diligently followed.

Dedicated, specialized disinfection team

Specialized disinfection staff have been recruited who will disinfect and mark all the spaces and objects that have been disinfected.

One employee for each visitor

Additional staff have been recruited to meet the new health and safety needs. At occupancy levels up to 55%, the employee-visitor ratio will be 1: 1 or higher.

A la carte menu

The menu in the breakfast areas and in all the other restaurants and bars will only be a la carte.

Contactless orders and transactions

Where possible, orders and transactions will be made seamlessly (using QR codes, etc.)

Swimming pools

Swimming pools in Costa Navarino were designed and constructed following the most demanding European standards (DIN19643, PWTAG code of practice). All water treatment processes as filtration, coagulation and disinfection are constantly monitored in real-time and automatically precisely adjusted. High circulation rates (Low turnovers up to 1 hour depending on bathing load) assure the best water quality and excellent hygiene conditions, making the always safe bathing a real pleasure.





Greater distancing

Navarino Dunes, from its very conception, was designed with the logic of having a very limited built-up area – far lower than the coverage allowed by law. In its total area of 1,300 acres, less than 10% has been built on.

Its facilities and common areas are spacious enough to allow for greater distances – far greater than the ones defined by the hygiene and safety protocols. For example, on the resort's 1 km-long beach, the distance between two umbrellas is 5.5 meters.