



ALDIANA

CLUB COSTA DEL SOL

Dear guests,

we are happy that you are back and spend your holidays with us at Aldiana Club Costa del Sol.

WE ARE THE BEST BECAUSE WE KEEP OUR DISTANCE!

We really should pay attention to this, because the most important maxime in Spain is

Keep a minimum distance of 1.5 metres!

This principle applies to all areas of the hotel, as well as outside in the shops, shopping centers, in all public transport and public areas.

If it is not possible to keep the minimum distance, it is compulsory to wear a mouth and nose protection (i.e. a mask).

General:

- Please always carry mouth-nose protection with you
- Mandatory compliance with the minimum distance of 1.5m
or mouth-nose protection
- Avoid touching other persons when greeting
- Observe hygiene regulations - periodic washing and disinfection of hands
- Mandatory -comply with etiquette cough and sneezes

Room:

- Check out time is 11:00 a:m
- Check in time is 16:00 p:m (according to availability earlier check in possible)
- All rooms are completely disinfected when guests change (affects all items)
- Daily cleaning of the rooms during your stay, for special requests please contact the reception



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Entertainment:

-We are “club” and we will entertain you

-Keep the distance if you visit the theatre

-Gatherings of many guests at the same time are not feasible at the moment

Restaurants:

- The legal requirements regarding minimum distance and number of persons per table must be complied with

-Table reservation during your entire vacation

Buffet:

- A classic buffet is currently not feasible, therefore we serve you with individually freshly prepared delicacies

- Please respect minimum distance at the buffet

Bar:

- Self-service is possible – always comply the minimum distance or wear mouth-nose protection

Sports:

We offer all sports activities, always comply the minimum distance or wear mouth-nose protection - in order not to exceed the number of participants it is necessary to register in a list of participants

Transfer Golf:

-The transfer bus can only be used with mouth-nose protection



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Welldiana Spa / Gym/ Sauna:

Our Spa section is open and all Spa treatments are offered (massages, cosmetics, physiotherapy), for opening hours see notice board or call reception
In the gym, compliance with the distance control applies, disinfect all training equipment before and after use

Sauna:

Sauna opening hours you can see on the notice board or call reception

Swimming pool:

- The distances of the parasols comply with the legal requirements
- Only use sunbeds with beach towel as a base
- The sun beds are disinfected by us daily

Beach:

- The beach "Playa de Alcaidesa" is a public area of Spain, therefore the Spanish laws apply
- Beach towels must have a minimum distance of 2 meters (except among family members)
- The instructions of the staff on the beach (Junta de Andalucía) must be followed

Staff:

- Our employees comply with the legal requirements of Spain in all areas, for the protection of our guests, and for our own
- All our employees are well trained in the hygiene regulations and safety measures
- Please follow the instructions of our staff in all areas, our employees are authorized to correct any mistakes

**We all must be clear about the seriousness of the situation,
in all conscience!
We can manage this!**

We wish you a dream holiday!

Viva Costa del Sol!