



2020 GOLF PROTOCOL FOR PLAYERS COVID-19

BASIC GUIDELINES FOR THE PRACTICE OF GOLF UNDER SOCIAL DISTANCE IN PREVENTION OF COVID-19



BONALBA GOLF 1 DE 4





GENERAL PURPOSE:

The objective of the following document is to define the protocol of action in Bonalba Golf, for the safest possible practice of golf, in accordance with the hygiene and safety measures required by the health authorities, based mainly on Social Distance and Caution.

This protocol is based on a set of actions recommended by all the organizations that make up the Golf industry, Federations, Associations, both national and international, as well as Health Authorities.

PLAN YOUR GOLF DAY

1.1. In a first phase, the Separation between Departures is extended to 10 minutes to minimize risks, so it is REQUIRED to RESERVE a time to play golf and that this reservation is made ONLINE or by phone: Maximum 1 flight per Person





- 1.1.1. Clapphouse
- 1.1.2. Web
- 1.1.3. Mail
- 1.1.4. Telephone
- 1.2. Advance Payment is recommended, when making the reservation, through the payment gateway of the reservation manager or by debiting the Subscriber's account.
- 1.3. For the payment of green fees, NO CASH WILL BE ACCEPTED. The club will have a contactless type dataphone for minimum contact, as well as the possibility of debiting the account, transfer or charge against advance deposit in the reservation system.
- 1.4. The Player MUST ARRIVE to the Course MAXIMUM 30 MINS. BEFORE YOUR TIME, the waiting areas & clubhouse will be closed

2. ON ARRIVAL TO THE CLUB



2.1. MANDATORY: Maintain at all times the safety distance of 2 meters between people, avoiding physical contact, both between players and workers.



2.2. It is recommended to leave a space of one car when parking as far as possible, although that means having to walk a little more.



2.3. Upon arrival you will find the CLUB HOUSE CLOSED to the public. Includes: Cafeteria, Restaurant, Locker Room, Shop, Secretary, and any closed-door area. Regulatory provisions in force by ministerial, autonomous or municipal decrees will be followed.



2.4. Only the Toilets located in the Course and the Toilets on the lower floor will remain open to the Public, whose access will be through the Putting Green entry door and by turn, 1 person per toilet. They will all be disinfected regularly and you will find hand sanitizer dispensers in them.

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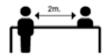
- Caddy Master Store will remain closed, so the Bags will only be delivered, not collected in the first phase.
- 2.6. Electric Trolleys and Push Trolleys will be allowed They will be for 1 use only while supplies last and must not be used by several people.



- 2.7. **Buggys:** Its use is restricted to only 1 bag per vehicle and 1 occupant
 - 2.7.1. Along with the key, the staff will give you a steering wheel cover for your safety, which must be removed by the customer after use.
 - 2.7.2. Once the round is over, the player must leave their buggy in the area marked as Buggy Delivery for disinfection.
 - 2.7.3. Each player must empty their buggy of any content.
 - 2.7.4. The **key must be given to the Staff** once the return is over.

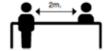


2.8. It will be located outside the Club House, in the area established, in front of the putting green. Clients must always respect the established safety instructions.





2.9. Takeaway Sales will be operational at the counter attached to the reception or Buggy Bar, respecting the distance regulations. Access will be limited to one person at a time.



3. IN THE COURSE



3.1. Avoid crowds, both on the 1/10 Tee and anywhere else on the course



3.2. Players must arrive at TEE 1 MAXIMUM 5 MINUTES IN ADVANCE at their departure time. If this is respected by everyone, the parties can leave on time without any contact with the party in front or behind. Remember that the social security distance is applied at all times.



3.3. A MAXIMUM of 4 PEOPLE is allowed per Tee Time, <u>between players</u> and companions.



3.4. Try to play at the **RIGHT PACE OF PLAY**, without losing sight of the game ahead.



3.5. In a first phase and never in Official competition, LOCAL RULE E-5 MODEL, Alternative of stroke and distance for lost ball or ball out of bounds, WILL APPLY. This measure tries to avoid going back to where you played your last shot and to keep up with the game that precedes you.



3.6. On Greens, it is forbidden to touch the flag stick, systems will be in place so that the ball does not fall completely below the level of the hole and its removal from the hole will be facilitated.

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3.7. BUNKERS: All the rakes will be removed from the Course, it is recommended to smooth the impact area with the foot or face of the club, surely if we all do it there will be no problem.



3.8. BallWashers and stands have been removed. Likewise, the cards and pencils have been removed from the tee of 1, these can be found before your departure at the reception in front of the putting green.



3.9. Trash cans from each hole removed, you will only find them in the Tee of Hole 1, Tee of hole 10 and outside the Caddy Master store, they must not be touched by hand and will be operated by foot lever.



3.10. A SINGLE CARD per Flight controlled by the same player is recommended at all times, to avoid too much contact



3.11. Players will find handwashing dispensers on the <u>Green on Hole 9</u> and on the <u>Green on Hole 18</u>, in addition to reception and toilets. It is recommended that each player carry their individual dispenser to increase personal safety.



3.12. Once the game is over, the players will avoid shaking hands as a farewell and <u>will leave the facilities as soon as possible</u>. No Awards Ceremony will be allowed

4. SUMMARY and CONCLUSIONS

As all of you will understand the current situation, it forces us to **be rigorous in the practice of this activity**, <u>trying to minimize the existing risk</u>, both among clients and among workers.

In this sense, we ask you to assume that <u>some of the processes that used to develop rapidly, at this time may require more time</u>, therefore, we ask you for **PATIENCE**, since we are trying to do things as quickly as possible, but complying with the protocols established.

<u>These measures will remain in force as the health and economic situation recovers and allows us to develop more activities and services.</u>

You have shown us great **solidarity and generosity** with your **patience** in these weeks of confinement and we hope you will be respectful of these rules, given that we are all involved in their compliance to avoid more serious situations that may lead to sanctions for both the player who fails to comply with them, as for the installation, being able to suppose the closing of the Facilities.

Thank you all and Enjoy Your Game.

Bonalba Golf Manager.

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